

St. Kitts Marriott Resort & The Royal Beach Casino Job Opportunity

At Marriott, we never stop searching for inventive ways to serve our customers, provide opportunities for our associates and grow our business.

Events Manager

Prepares all event documentation and coordinates with sales, hotel departments, and customers to ensure consistent, high-level service throughout pre-event, event, and post-event phases of hotel events; primarily handles events of average complexity. Ensures all hotel events have a seamless turnover from sales to service back to sales. The Event Manager also recognizes opportunities to maximize revenue opportunities by up-selling and offering enhancements to create outstanding events.

Sales and Marketing Strategist (Manager)

In the role of Sales & Marketing strategist, the candidate would be responsible executing the strategies and plans that establish brand consistency and standards to increase sales through the following: Marketing material design & production and trafficking to appropriate agencies and/or sales & marketing, food & beverage, and/or events teams. Creating promotional flyers for local and regional promotions will require a solid knowledge of design software applications would be key in this role (photoshop, InDesign, or similar applications).

Certified Licensed Electrician

Must be able to work on high and low-voltage, Well-versed in all aspects of electrical installation and repairs, and Able to multi-task and assist with emergencies. Willingness to train and work with apprentices, install light fixtures, and run wiring. Must be flexible with work hours, evenings, weekends, and holidays as required.

AC Technician

With expertise in handling chilled water fan coil units should possess the following skills and knowledge: A strong foundation in HVAC principles, including how cooling and heating systems work, refrigeration cycles, and thermodynamics. Chilled Water Systems: In-depth understanding of chilled water systems, including how chillers work, water distribution, and proper water temperature control. Fan Coil Units: Comprehensive knowledge of fan coil units, including their components (fans, coils, valves, controls), operation modes (cooling and heating), and maintenance requirements.

Mechanical Technicians (Mechanical, Electrical & Plumbing Techs)

Knowledge of working with chillers, cooling towers, and refrigeration.

2 Chillers 30XHC /and 2 19XR and 22Aqua Start Water Cooled / 750 Fan coil AC units

Hotel Room Maintenance

Ability to complete general repairs, knowledge of basic plumbing, painting, furniture touch-ups, moving furniture, caulking, hanging lights, door lock systems, ability to troubleshoot all aspects of guest room repairs, Bathrooms, ceilings, AC units, floors, walls, furniture, etc.

Must be available to work flexible hours, Engineer on Duty, and respond to guest service calls.

Kitchen Equipment Technician

required for the largest resort on St. Kitts. Numerous kitchens and outlets, walk-in coolers and freezers, and associated appliances. Candidate must be proficient in repairs and preventative maintenance of all aspects of kitchen equipment, coolers, freezers, and fridges. Candidate should be able to read wiring schematics, conduct repairs, and install new equipment with little supervision.

HVAC/Refrigeration Technician

required for a large resort with 750 plus HVAC units. Candidate should be proficient in all aspects of refrigeration, air conditioning, air handlers, pump and fan replacements, and preventative maintenance and can troubleshoot and repair problems quickly and efficiently. Knowledge about chillers and cooling towers would be an asset. Duties will include hands-on maintenance of split units, in-room fan units, walk-in coolers and freezers, and fridges throughout the property. Candidate should have experience in reading schematics and diagrams, electrical and plumbing repairs along with a strong mechanical background.

Surveillance Officer (Casino)

Player Service Rep & Promotional Host

The role of Player Service Representative and Promotional Host is a pivotal function within the Royal Beach Casino (Player Development Department), catering to the needs of all RBC patrons and visitors. As front-line staff, PSR and Promotional Hosts play a crucial role as they often represent the initial voice and face that players encounter. The position demands the highest standard of customer service, with a focus on delivering an exceptional experience.



Director of Operations

Functions as the strategic business leader of the property's Hotel Operations. Areas of responsibility include Front Office, Bellman, Housekeeping, Laundry, Loss Prevention, Engineering/Maintenance, Life Safety, and Environmental initiatives. Position works with direct reports (department heads) to develop and implement departmental strategies and ensures implementation of the brand service strategy and brand initiatives. The position ensures Hotel Operations meets the brand's standards, targets customer needs, ensures employee satisfaction, focuses on growing revenues maximizes the financial performance of the department, and develops positive owner relations. Develops and implements property-wide strategies that deliver products and services to meet or exceed the needs and expectations of the brand's target customers and employees and provide a return on investment.

CANDIDATE PROFILE Education and Experience

•2-year degree from an accredited university in Business Administration, Hotel and Restaurant Management, or related major; 5 years experience, in guest services, front desk, housekeeping, management operations, or related professional area.

OR

- •4-year bachelor's degree in Business Administration, Hotel and Restaurant Management, or related major; 5 years experience in guest services, front desk, housekeeping, management operations, or related professional area.
- · Previous experience in a large group/conference hotel with high leisure traffic and multi-outlets

Table Games Supervisor (Casino)

3 to 5 years experience as a dealer and supervisor.

The function is to oversee Dealers and track patron play ensuring compliance with RBC policies and procedures. Must be customer-orientated and be able to work weekends and holidays.

Housekeeping Houseman

Clean public and employee restrooms and showers. Clean glass in public and employee areas. Clean floor surfaces in public or employee space using designated chemicals, supplies, and equipment. Dust surfaces in assigned areas. Empty trash containers, ashtrays, and ash urns in public areas into proper containers. Inspect the condition of furniture for tears, rips, and stains and report damages. Clean and maintain lights

Laundry Houseman

Operate and monitor washing, dry cleaning, and drying machinery, including adding chemicals and cleaning lint traps. Identify stained or damaged items and determine status for repair, spot treatment, rewash, or discard. Inspect the cleanliness of articles removed from the washer, dryer, or dry-cleaning machines and place in clean linen carts. Set dryers to designated times and temperatures based on fabrics contained in the load

Loss Prevention & Casino - Security Officers

Patrol all areas of the property; assist guests with room access. Monitor Closed, closed-circuit televisions, perimeter alarm systems, duress alarms, and fire life safety systems. Lock property entrances when required. Conduct daily physical hazard inspections. Respond to accidents. Assist guests/employees during emergencies. Notify appropriate individuals in the event of any accidents, attacks, or other incidents. Defuse guest/employee disturbances.

Room Attendant (Part-Time)

Respond promptly to requests from guests and other departments. Fill the cart with supplies and transport the cart to the assigned area. Enter guest rooms following procedures for gaining access and ensuring vacancy before entering. Replace guest amenities and supplies in rooms. Replace dirty linens and terry with clean items. Make beds and fold terry. Clean bathrooms.

Beverage Manager

Areas of responsibility include all Restaurants/Bars and Room Service outlets. Manages restaurant operations and assists with maintaining sanitation standards, and implementation raises service standards and deliverables, and assists supervisors, bartenders, servers, and hosts on the floor during peak meal periods. Strives to continually improve guest and employee satisfaction and maximize financial performance in areas of responsibility. Determines training needed to accomplish goals, and implements plan.

Food & Beverage Supervisor

Ensure staff is working together as a team to ensure optimum service and that guest needs are met. Inspect grooming and attire of staff, and rectify any deficiencies. Complete opening and closing duties including setting up necessary supplies and tools, cleaning all equipment and areas, locking doors, etc. Inspect storage areas for organization, use of FIFO, and cleanliness. Complete scheduled inventories and stock and requisition necessary supplies. Monitor dining rooms for seating availability, service, safety, and guests' well-being. Complete work orders for maintenance repairs.

Host

Greet guests and determine the number in their party. Seat guests by finding a clean, available table; pulling out chairs; placing a clean/current menu in front of guests, etc. Guide guests through the dining rooms and provide any needed assistance. Move and arrange tables, chairs, and settings and organize seating for special-needs groups. Ensure place settings are appropriate and each guest has a napkin, clean silverware, and any other item that is part of the standard place setting.



Servers (Part-Time)

Serve food courses and alcoholic beverages to guests. Set tables according to the type of event and service standards. Answer questions on menu selections. Communicate with the kitchen regarding menu questions, the length of wait, re-cook orders, and product availability. Communicate additional meal requirements, allergies, dietary needs, and special requests to the kitchen. Record transactions in the MICROS system at the time of order. Check-in with guests to ensure satisfaction with each food course and/or beverage. Maintain cleanliness of work areas, china, glass, etc., throughout the day. Complete closing duties, including restocking items, turning off lights, etc. Present physical and accurate checks to guests and process payment.

Dining Room Attendant

Facilitate dining room and guest room food service. Clean tables, remove dirty dishes, replace soiled table linens; set tables; replenish the supply of clean linens, silverware, glassware, and dishes; set up, restock, and tear down buffets; serve items such as water, coffee, and other beverages.

Food Runner

Food Runner, responsible for supporting waitstaff in carrying beverages and meal items to designated tables. Their duties include communicating with servers to determine their needs, carrying food items from the expediting counter to the right table, and helping with cleanup duties after the conclusion of service. Deliver food orders to customers quickly and accurately.

Bartender

Prepare drink orders for guests according to specified recipes using measuring systems. Issue, open, and serve wine/champagne bottles. Set up and maintain cleanliness and condition of bar, bar unit, tables, and other tools. Prepare fresh garnishes for drinks. Stock ice, glassware, and paper supplies. Transport supplies to bar set-up area. Wash soiled glassware. Remove soiled wares from the bar top and tables and place them in the designated area. Anticipate and communicate replenishment needs.

Massage Therapist (Certified) – Casual

Provide massage services to guests using props and/or products. Assess guest needs and inquire about contraindications (e.g., allergies, high blood pressure, pregnancy) before beginning service. Escort guests to and from treatment rooms. Arrange workstation, treatment room, and/or drapes, and check with guests to ensure guest comfort and safety throughout the service

The company offers an opportunity to learn, grow, and succeed while having a positive impact on someone's day. The hotel also provides Benefits including medical, dental, vision, and life insurance, meals per shift, and discounted travel benefits worldwide.

If you have the qualifications and would like to join a winning team, then we want to talk to you. Resumes are accepted at recruiting@stkittsmarriott.com.

Please include previous experience, references, and certifications.

We appreciate your interest, only those selected for an interview will be contacted.